



Churchview Veterinary



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13th July 2009

Re: Fire Warden Course – 30th June 2009

Dear Phil

I am writing to say how much we enjoyed the recent fire warden training that you delivered to our staff at the end of June and how positive the feedback has been from all attendees.

From initial contact with you and subsequent communication, you have provided an extremely professional service every step of the way, ensuring that you knew exactly what our objectives were and we were very pleased with the highly competitive price for the training.

The training itself was excellent and pitched at exactly the right level in order to meet our business needs and staff responsibilities. The theory element of the training was very informative and delivered in a way that the information could be

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easily absorbed and remembered. We especially enjoyed the practical session which gave us the chance to use the different extinguishers providing the staff with not only the knowledge but also the confidence to use this equipment correctly and safely, should the need ever arise.

I would also like to thank you for the follow up course notes which we have found very helpful and I would have no hesitation in recommending you to any business and using you for our own future training and/or fire safety advice.

Once again many thanks

Yours faithfully

Debbie Partridge
Practice Manager